



# OWNER'S MANUAL

## Rubex Stair Lift

### TROUBLE SHOOTING YOUR LIFT

These tips might save you a service call. Make sure you remove power from the lift before attempting any of the following items.

**1. Lift not running, steel cable not tight.**

A "slack cable" safety device stops the lift from running if any slack is sensed in the cable. To reset the device, do the following: Remove the round plastic hole cover in the side of the lift facing uphill. Insert the handcrank tube onto the pulley and turn clockwise until the cable is fully wound tightly on the drum and the lift begins coming up the track. A loud click will occur indicating the safety device has been reset. The lift should now run.

If the lift is not all the way at the bottom of the track, an alternative method for resetting the slack cable device may be used. Half way between the lift and top of the track, grasp the steel cable and lift it straight up in the air (as if you were pulling on a bow string) until you are holding the weight of the lift. Slowly lower the cable back down to the track, the lift will travel down the track and the cable will now be tight.

**2. Lift all the way at top of track— unit won't run.**

The lift hit the final limit switch—meaning it has run too far up. Remove the round plastic hole cover in the side of the lift facing uphill. Insert the handcrank tube onto the pulley and turn counter-clockwise 4-5 turns until the lift moves down the track about 1". Slide the final limit actuator (metal tab sticking up off the track) down until it touches the lift. The lift should now run. Lower the top switch cam about 1/2" to keep problem from recurring.

- Warranty Details
- Proper Use of Your Lift
- Ideas to Keep Your Lift Problem Free
- Safety Tips
- Troubleshooting Problems

**NOTE:**

IT IS IMPORTANT THIS ENTIRE MANUAL BE READ AND UNDERSTOOD BEFORE ATTEMPTING TO OPERATE THIS LIFT. IF THERE IS ANYTHING IN THIS MANUAL YOU DO NOT UNDERSTAND CLEARLY, CONTACT YOUR DEALER FOR CLARIFICATION BEFORE YOU OPERATE THIS LIFT, OR CALL US TOLL FREE AT 866-378-6648 BEFORE YOU OPERATE THIS LIFT.

## CUSTOMER INFORMATION SHEET

### CONGRATULATIONS!

You have purchased the most trouble free stairway lift on the market today. It is our hope this lift will allow you the independence you desire in your day to day life. Because of the trust you have placed in us we wanted to take this moment to say thank you.

Date Purchased \_\_\_\_\_

Dealer \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

Contact \_\_\_\_\_

Serial number of lift \_\_\_\_\_

If warranty work or service is needed, your dealer will need the data above to receive factory information or order parts for this lift.

## LIMITED WARRANTY DETAILS

AmeriGlide warrants to the original purchaser of stair lift manufactured by us to be free from defects in material and workmanship for a 2-year period on all component parts of the lift, and a 5-year period on the motor and gear.

Exceptions to this Limited Warranty are:

- Damage resulting from improper installation or operation.
- Negligence, alterations, abuse or misuse of the equipment.
- Fire, flood, acts of God.
- Torn or dirty upholstery.
- Shipping damage
- Parts used that are not supplied by Summit Lifts, Inc.
- Batteries are warranted for a 1-year period
- Labor fees for installation work or service calls

No warranty is extended, express or implied, whether of merchantability or fitness for a particular purpose, after expiration of 5 years from the date of original purchase of the unit. AmeriGlide, Inc. and its dealers shall not be liable for any consequential, special or incidental damages arising out of the purchase or use of the unit or resulting from the breach of this Limited Warranty, or any implied warranty. The limit of liability of AmeriGlide, Inc. and its dealer hereunder shall be the unit's purchase price.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, or legal remedies, so these above limitations may not apply to you. All warranty claims must be reported to the dealer from whom the lift was purchased as they have responsibility for handling your warranty claim. The dealer is to contact the Service Department of AmeriGlide, Inc. and provide the serial number of the lift along with a description of the events leading to the warranty claim. Dealers may charge for labor, service, travel, or other associated costs to make repairs, and such charges are not covered by this Limited Warranty. It is permissible to have any repairs or replacement work done as a result of any defects in material and workmanship by someone other than the Dealer under this Limited Warranty. However, the Limited Warranty does not cover any charges or expenses assessed by any such other person or company performing such repairs or replacement work. All parts used to replace defective materials must be genuine AmeriGlide, Inc. parts to be covered by this Limited Warranty.

This Limited Warranty gives you specific legal rights, and you may have other rights which vary from state to state.

## SAFETY TIPS

- Have the dealer adjust the footrest and seat back height so it fits you properly.
- Operate the lift while the dealer is present. Be sure you are comfortable with mounting and dismounting the lift at each landing. The seat height should be set so it is as easy as possible to get on and off the lift.
- Make sure you understand how the swivel seat works and locks into the various positions.
- Keep your feet centered on the footrest while traveling up and down the stairs. Never dangle your feet off the footrest while riding the lift.
- Use the armrests to assist you getting on and off the lift.
- Sit all the way back in the seat while operating the lift and always fasten your seat belt.
- Never operate the lift while standing up.
- Stop the unit by releasing the control switch if anyone begins walking up or down the stairs. Do not proceed until the staircase has been cleared.
- Keep the landings at each end of the staircase free of any obstructions (children's toys, etc.)
- Do not carry pets or children on your lap while riding the lift. The lift is designed for use by one person at a time.

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## USING YOUR AMERIGLIDE RUBEX STAIR LIFT

This lift will provide you years of service when used correctly. Make sure you understand each of the features listed below prior to using your stairway lift.

## OPERATING THE LIFT

Before you attempt to use your Summit Stairway Lift, ask your dealer to demonstrate the features and operation of the lift. The dealer should show you how to use all of the following items:

**Power Indicator Light - AC powered units** - This small green light at the top of the track indicates power is on to the unit. If it is not lit, the unit will not run. This is generally the result of a blown circuit breaker. The circuit breaker is located under the light and is resettable.

**Charger Light - Battery powered units** - This small light located on the charger gives you a constant picture of the charger's operation. A green light indicates the batteries are completely charged. A reddish/orange light indicates the charger is charging the batteries. Should there be no light—or the light is continually flashing, contact the factory.

**Unit Control Switch** - This is a rocker switch located on the front of the arm rest. It must be pushed and held during the entire travel of the lift. Pushing one side moves the lift up, the other side moves the lift down. The lift will automatically stop when it reaches the end of the track or anytime you release the control.

**Swivel Seat** - The seat swivels at the top and bottom landings to facilitate getting on and off the lift. To swivel the seat, pull up on the handle on either side of the seat and use your body to turn the seat in the direction desired. **Make sure the seat locks before attempting to mount or dismount the lift. Returning the seat to its forward, locked position before operating the lift is very important. A safety switch under the seat prevents the lift from moving unless the seat is forward and locked in place.**

**Seat Belt** - A seat belt is provided to keep you firmly in the chair during the travel of the lift. **Never operate the lift until the seat belt is fastened securely around your waist.**

**Obstructions** - Always check the stairway and track to make sure there are no obstructions before traveling up or down the stairs. **Never operate the lift if anything or anyone is on the stairway.** The footrest is equipped with a sensor to stop the lift if it should strike anything. If this happens, push the unit control the opposite direction to move away from the obstruction.

**Landing Controls** - A remote control is provided at the top and bottom of the stairs. Pressing the control will bring the lift to you. The lift will stop automatically when it reaches the end of the track. It will also stop if you release the control.

## KEEPING YOUR STAIR LIFT TROUBLE FREE AND SAFE

- Keep the track and unit clean & free from dust and dirt
- Make sure the stairs & track are free from obstructions
- Do not attempt to service or work on the lift yourself without consulting the factory first.
- Do not carry children or pets on your lap while riding the lift. It is intended for use by one person at a time.
- Call your dealer if you have any questions or concerns
- Make sure the outlet being used provides 110 volts and is grounded properly
- Do not allow children to play on the lift
- Never stand up while on the lift or attempt to operate the lift while standing
- Always make sure the swivel is in the locked position before mounting or dismounting the lift

## CLEANING YOUR STAIRWAY LIFT

### MAINTENANCE TO YOUR LIFT

- Unplug the lift prior to cleaning any portion of the lift.
- At least twice a year, use a general household cleaner to clean any portion of the track and unit
- Use a general upholstery cleaner (or leather cleaner if you have leather upholstery) to clean the seat cushions, arm rests and seat back.

### **IMPORTANT**

**Track Lubrication:** Every 2-4 months, wipe out the inside of the track channels. Apply a thin coat of light body general purpose grease (lithium) to the vertical surfaces of the track channel where the chassis wheels roll.

